

“How Cool is That?”

Joseph Cosgriff and Team
Supervisor: Business Recovery and Protection

Agenda

- 1 Brief overview and use
- 1 Why was this product/software selected?
- 1 Has this been a good return on investment?
- 1 How would you rate the technical support?
- 1 Were you able to make modifications or customizations, and if so why?
- 1 Would you recommend this product? Why or why not?

Brief Overview and Use

- 1 Corporate Security & IT&T Security
- 1 BCI/BCP & DR
- 1 MS Suite of DR and BCP products (Word, Excel, Access...)



Why? and our ROI

1 Why –

- w SunGuard Precovery...
- w Nothing really matched our taste
- w Separate controls of BCP and DR

1 ROI

- w So far...
- w Reviewing other solutions
- w Cost

ROI...

- 1 So far...
- 1 Reviewing other solutions
- 1 Cost

Tech Support and Modifications...

1 Tech Support

w NA

1 Modifications

w NA, however, continuous revisions

Recommendations...

- 1 For us, it works
- 1 Wouldn't recommend for more dynamic environments
- 1 Still looking

Summary and Questions...